

## Important to know

1. It is not a crime to go missing.
2. You can report to police straight away.
3. You do not have to wait 24 hours.
4. FFMPU can support and guide you.

## FFMPU staff

FFMPU staff are trained to support families and friends when someone goes missing.

## FFMPU contact details

We are open 9am to 5pm, Monday to Friday (not on public holidays)

Phone 1800 227 772

Sydney metropolitan area (02) 8688 8173

Email [ffmpu@justice.nsw.gov.au](mailto:ffmpu@justice.nsw.gov.au)

Website [www.missingpersons.justice.nsw.gov.au](http://www.missingpersons.justice.nsw.gov.au)

Street address Level 1, Justice Precinct Offices  
160 Marsden Street, Parramatta

Do you have hearing or speech problems?

Call the National Relay Service:

Phone 1800 555 677

*Note: Calls to the 1800 numbers are free, however additional charges may apply for calls from pay phones, mobiles or some home phone plans.*

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Artwork: *Family Collecting Yams* by Leanne Tobin (Darug nation)



Justice  
Families & Friends  
of Missing Persons

## Is one of your mob missing?

**Call FFMPU on  
1800 227 772**





### What is the FFMPU?

The Families and Friends of Missing Persons Unit (FFMPU) offers support and help to families and friends of missing people who live in NSW or went missing in NSW.

You can call us for:

- information packs (these have a lot of useful info)
- helpful advice and support
- requests for presentations in the community

We do not search for missing people. If you are worried about the safety of a missing person please contact your local police station.

### What can the FFMPU do?

The Families and Friends Missing Persons Unit (FFMPU) offers these services:

- Free counselling and information to help you cope.
- Support by phone, in person, or email, 9am–5pm Monday to Friday (not on public holidays)

### Support at all stages:

- When a person first goes missing
- Talking to police
- Talking to the media
- When being reunited
- If going to the Coroners Court

### FFMPU can also:

- guide you to other groups and services who can help out
- offer information, advice and brochures about missing persons at community events
- offer support and advice to other professionals who work with missing persons issues

### How can counselling help you?

FFMPU can be helpful if you need information about missing person's process or need a safe place to yarn about your experience. We can also give support and tips for coping when someone close has gone missing.

At FFMPU we look forward to giving care and respect to those families and friends who need it, no matter what stage they are at.